



## Montgomery County Commission on Veterans Affairs Veteran Key Contacts and Other Resources

County Veterans Homepage: [www.montgomerycountymd.gov/veterans](http://www.montgomerycountymd.gov/veterans) • Veterans Network Directory: [www.montgomerycountymd.gov/vnd](http://www.montgomerycountymd.gov/vnd)  
Commission on Veterans Affairs: [www.montgomerycountymd.gov/cva](http://www.montgomerycountymd.gov/cva) • Facebook: [www.facebook.com/MCGCVA](https://www.facebook.com/MCGCVA)  
E-Subscription: [www.montgomerycountymd.gov/govdelivery](http://www.montgomerycountymd.gov/govdelivery)

**Call MyVA311 to Access VA Services:** 1-844-MyVA311 (1-844-698-2311) is a go-to source for Veterans and their families who don't know what number to call.

### REQUESTING YOUR DD-214

1-866-272-6272 (Toll Free)

Veterans and their next of kin can request a copy of the service member's DD-214, Certificate of Release or Discharge from Active Duty from the National Archives. You can request the DD-214 online via their website - [www.archives.gov/veterans/military-service-records](http://www.archives.gov/veterans/military-service-records). Click on the link "Submit your request online". You can also make a request by sending a letter to the National Archives & Records Administration, 8601 Adelphi Road, College Park, MD 20740

- **DD-214 requests for Homeless Veterans** – Fill out [VA Standard Form 180 \(SF 180\)](#) and write HOMELESS VETERAN at the top and bottom of the form, fax form to 314-801-9195 or 314-801-0764.

### ENROLL IN VA HEALTH CARE

[www.va.gov](http://www.va.gov)

1-877-222-VETS (Toll Free - Monday through Friday, 8:00 a.m. to 8:00 p.m. EST)

You may be able to get VA health care benefits if you served in the active military, naval, or air service and didn't receive a dishonorable discharge.

### VA HEALTH CARE ELIGIBILITY

Washington DC VA Medical Center  
Eligibility Office  
50 Irving Street, NW, First Floor, Room 1B100  
Washington, DC 20422  
[www.va.gov/health-care/eligibility](http://www.va.gov/health-care/eligibility)

**Montgomery County CBOC Eligibility:** 202-745-51316 (V - Naz Brown)

**Military Discharge Types and Eligibility for VA Services:** <https://lawforveterans.org/work/84-discharge-and-retirement/497-military-discharge>

### CBOC (COMMUNITY-BASED OUTPATIENT CLINIC) – U.S. DEPARTMENT OF VETERANS AFFAIRS

[www.washingtondc.va.gov/locations/Montgomery\\_County\\_Community\\_Based\\_Outpatient\\_Clinic.asp](http://www.washingtondc.va.gov/locations/Montgomery_County_Community_Based_Outpatient_Clinic.asp)

15810 Gaither Drive  
Gaithersburg, MD 20877

**Appointments:** 202-745-8000, Option 2 (7:00 a.m. to 4:30 p.m., Mon - Fri)

**VA Medical Advice:** 202-745-8000, Option 3 (24/7)

**Administrative Clinic Receptionist:** 301-591-5858, Option 8 (V)

**Operating Hours:** 8 a.m. - 4:30 p.m., Monday - Friday. The clinic provides Veterans with primary care, women's health, mental health and social work services, as well as nutrition counseling, pharmacy consultation, audiology device fitting and adjustment, and specialty care via clinical telehealth technology. Free parking. Conveniently located to the Shady Grove Metro Station via Ride On Bus #63 and #63X. Route #63X provides additional service between Gaither Road & Gaither Drive and the Shady Grove Metro Station to augment Route #63 trips on weekdays. Service is available from approximately 6:20 a.m. to 8:30 p.m.

## **BENEFITS ASSISTANCE – MARYLAND DEPARTMENT OF VETERANS AFFAIRS (MDVA)**

David Skisano, Veterans Benefits Specialist II (VBS)  
E-mail: [davidj.skisano@maryland.gov](mailto:davidj.skisano@maryland.gov)  
Gaithersburg Maryland Motor Vehicle Administration Service Center  
Maryland Department of Veterans Affairs  
15 Metropolitan Grove Road, Gaithersburg, MD 20878

301-987-8412 (V)  
301-987-8496 (FAX)  
Contact via email or phone.  
Please leave a message and he will return the call as soon as possible.

### **By appointment only.**

Phil Munley, Director, Service Program  
E-mail: [phillip.munley@va.gov](mailto:phillip.munley@va.gov)  
[www.veterans.maryland.gov](http://www.veterans.maryland.gov)

410-230-4444 x 6457 (V)  
1-800-446-4926 x 6457 (Toll Free)

The MDVA Service and Benefits Program provides assistance to the men and women who served in the Uniformed Services of the United States, their dependents, and survivors in obtaining benefits from the U.S. Dept. of Veterans Affairs, Dept. of Defense, State of Maryland and other programs for veterans and their families.

## **BENEFITS ASSISTANCE – VETERANS OF FOREIGN WARS – NATIONAL CAPITAL REGION BENEFIT OFFICE**

Miguel A. Sapp, Associate Director  
Veterans of Foreign Wars of the United States  
1722 I Street, NW, Suite 207  
Washington, DC 20421  
Email: [msapp@vfw.org](mailto:msapp@vfw.org)  
Email: [miguel.sapp@va.gov](mailto:miguel.sapp@va.gov)

202-530-9385 (Main)  
202-530-9388 (Direct)

VFW Service Officers are trained experts, helping Veterans develop their case with ease by reviewing and applying current law, pertinent legislation, regulations and medical histories. Assist in filing for disability compensation, rehabilitation and education programs, pension and death benefits, and employment and training programs. Request hearings before the VA and the Board of Veterans Appeals to present oral arguments when needed. VFW Service Officers are with America's veterans every step of the way once they're ready to file a claim. The VFW offers these services free of charge to anyone seeking assistance with the claims process.

## **SILVER SPRING VET CENTER - READJUSTMENT COUNSELING AND FAMILY SUPPORTS**

Wayne Miller, Vet Center Director  
2900 Linden Lane - Silver Spring, MD 20910  
E-mail: [wayne.miller3@va.gov](mailto:wayne.miller3@va.gov)  
Contact Wayne via e-mail or phone during COVID-19 pandemic  
Services are currently being provided virtually.

301-589-1073 (V) / 202-273-9116 (Bereavement Counseling)  
Open Monday - Thursday, 8:00 a.m. to 7:30 p.m.; Friday 8:00 a.m. to 4:30 p.m.  
Closed Saturday, Sunday and Holidays

Walk-ins permitted, but appointments are requested. After hours appointments as needed. Veterans must show proof of service. Provides benefits counseling and assistance with navigating the VA and paperwork, as well as employment counseling, counseling on PTSD and sub-PTSD, substance abuse counseling, family and marital counseling, psychological counseling related to readjustment, coordination and referral with doctors, employment related issues, assistance with basic needs such as food, shelter and clothing, medical and legal referrals, homeless assistance and will work with Montgomery County to find shelter placement, sexual trauma counseling, community outreach, bereavement counseling, and more. Services are provided at no cost to the veteran and their family.

## **BEHAVIORAL HEALTH SERVICES – EASTER SEALS SERVING DC | MD | VA**

The Steven A. Cohen Military Family Clinic at Easterseals  
Mallory Lass, Outreach Manager  
1420 Spring Street, Suite 300, Silver Spring, MD 20910  
E-mail: [mlass@eseal.org](mailto:mlass@eseal.org)

240-847-7500 (V)  
**Hours of Operation:** Monday, Tuesday, and Thursday, 8:00am to 6:00pm; Wednesday, 8:00am to 8:00pm; Friday, 8:00am to 3:00pm; and the 2nd and 4th Saturday of the month, 9:00am to 1:00pm.

The Steven A. Cohen Military Family Clinic at Easterseals provides veterans, active-duty, and the entire military family (as defined by the service member/veteran: spouse, children, partners, household members, caregivers, and survivors ) with high-quality and accessible behavioral health care services by culturally competent, trained, and credentialed staff. Counseling options include individuals, child/adolescent (ages 4+), group, couples, and family. To make an appointment, please call 240-847-7500 (V) or email [info.mfc@eseal.org](mailto:info.mfc@eseal.org).

## CAREGIVER SUPPORT PROGRAM – U.S. DEPARTMENT OF VETERANS AFFAIRS

[www.caregiver.va.gov](http://www.caregiver.va.gov)

202-745-8000 x 57797 (DC VA Medical Center)

The Program of General Caregiver Support Services (PGCSS) provides resources, education and support to caregivers of Veterans. The Veteran does not need to have a service-connected condition, for which the caregiver is needed, and may have served during any era. Caregivers who enroll in PGCSS have access to education and training, including courses at local VA medical centers (VAMCs). In addition, caregivers can participate in support services and take advantage of VA home and community-based care. In addition, go to Caregiver Supports listed in the Montgomery County Commission on Veterans Affairs Veterans Network Directory for more information [www.montgomerycountymd.gov/vnd](http://www.montgomerycountymd.gov/vnd).

## COMMUNITY RESOURCE AND REFERRAL CENTER (CRRC) – DC VETERANS AFFAIRS MEDICAL CENTER (DCVAMC)

1500 Franklin Street, NE, Washington, DC 20018

202-745-8000 x 53602 (V)

[www.washingtondc.va.gov/locations/Community\\_Resource\\_and\\_Referral\\_Center\\_CRRC.asp](http://www.washingtondc.va.gov/locations/Community_Resource_and_Referral_Center_CRRC.asp)

**Operating Hours:** 24 hours a day, 7 days a week. Offer services to Veterans who are homeless or at-risk of homelessness. Although not a shelter, the CRRC provides services to assist Veterans which include a computer lab, laundry, showers, social work services and a host of community services. Offices located in the CRRC include the DCVAMC's Health Care for Homeless Veterans Program (HCHV), Employment Assistance, Compensated Work Therapy (CWT), HUD/VASH case workers, vocational rehabilitation specialists, mental health professionals, Veterans Supported Employment Program, and Pathways to Housing.

## EMPLOYMENT – VETERAN PROGRAM - MARYLAND DEPARTMENT OF LABOR

LeRoy Thomas, DLLR Veterans Program Manager

410-767-2015 (LeRoy Thomas)

Email: [leroy.thomas@maryland.gov](mailto:leroy.thomas@maryland.gov)

301-929-4350 (Wheaton)

**WorkSource Montgomery – American Job Center**

240-406-5485 (Germantown)

11510 Georgia Avenue, Wheaton, MD 20902

**WorkSource Montgomery – American Job Center**

12900 Middlebrook Road, Germantown, MD 20874

<https://dllr.state.md.us/employment/veteranservices.shtml>

Local Veterans Employment Representatives work with businesses, contractors, and employer organizations within local areas to develop career opportunities for veterans. Disabled Veterans Outreach Program staff also provide specialized intensive employment assistance to eligible veterans with employment and training needs. American Job Centers offer a variety of services to assist veterans, transitioning military personnel, and other qualified individuals. Staff will help you, the transitioning service member or veteran, successfully transition to a rewarding career. Priority of service is given to veterans and their eligible spouses who meet certain eligibility requirements. Additional information regarding services and resources is found at [DLLR's Maryland Workforce Exchange Virtual One Stop \(MWE-VOS\)](#).

## HOMELESS OUTREACH AT VA COMMUNITY-BASED OUTPATIENT CLINIC (CBOC) – DEPARTMENT OF VETERANS AFFAIRS MEDICAL CENTER (VAMC)

15810 Gaither Drive, Gaithersburg, MD 20877

VAMC is providing outreach services to Veterans at the Gaithersburg VA CBOC. VAMC Homeless Outreach Staff are available for both drop in and scheduled visits. The VA will be available to assist Veterans by making referrals and connecting Veterans who are eligible for VA services with the VA healthcare system.

- **DD-214 requests for Homeless Veterans** – Fill out [VA Standard Form 180 \(SF 180\)](#) and write HOMELESS VETERAN at the top and bottom of the form, fax form to 314-801-9195 or 314-801-0764.

### **\*\*Homeless Outreach Walk-In Hours Temporarily Suspended Due to COVID-19\*\***

- Aisha Clark, VA HUD VASH Senior Social Worker  
E-mail: [aisha.clark@va.gov](mailto:aisha.clark@va.gov)  
Imani Colbert, VA HUD VASH Senior Social Worker  
E-mail: [imani.colbert@va.gov](mailto:imani.colbert@va.gov), 202-714-9362 (V)  
**Office Hours:** Monday, 9 a.m. to 2 p.m.

- Fatmata Kamara, VA Outreach Social Worker  
E-mail: [fatmata.kamara@va.gov](mailto:fatmata.kamara@va.gov), 202-256-9261 (V)  
**Office Hours:** Wednesday, 9 a.m. to 2 p.m.

## MILITARY ONESOURCE

[www.militaryonesource.mil](http://www.militaryonesource.mil)

1-800-342-9647 (24/7 Toll Free)

Information on family and recreation, health and relationships, financial and legal, career and education, military life and deployment, and crisis. Offer three kinds of short-term, non-medical counseling to active-duty, Guard, and Reserve service members and their families. Eligible individuals may receive confidential services at no cost. Participate in online webinars, subscribe to monthly e-newsletters, read expertly prepared articles about issues that concern military families, and order or download free CD's, booklets, and DVDs. Offer online Live Chat assistance. Part of the U.S. Department of Defense's Military OneSource network.

## OPERATION SECOND CHANCE

E-mail: [assistance@operationsecondchance.org](mailto:assistance@operationsecondchance.org)  
<http://operationsecondchance.org/supportandassistance>

Provide airfare and essential daily assistance. Items that will be considered for assistance:

- Rent/Mortgage (must be accompanied by a copy of mortgage statement with account number and billing address. If rental assistance is being requested, a copy of the rental agreement that has the name/address of the rental/lease company, monthly rent amount.
- Utility bills (electric, gas, water, sewer).
- Childcare during illness or surgery.
- Housing and/or airfare for a family member to assist an injured or recovering member.

Please have your service liaison, chain of command, or care provider request an application by email.

## SERVING TOGETHER – WHERE VETERANS FIND LOCAL RESOURCES FOR THE MISSION AHEAD

Beatriz Mendez, Senior Peer Navigator, [bmendez@every-mind.org](mailto:bmendez@every-mind.org)  
Khrystin Shanklin, Peer Navigator, [kshanklin@Every-Mind.org](mailto:kshanklin@Every-Mind.org)  
Destiny Nettles, Program Manager, [dnettles@every-mind.org](mailto:dnettles@every-mind.org)  
Christy Kenady, Director, [ckenady@every-mind.org](mailto:ckenady@every-mind.org)  
[www.servingtogetherproject.org](http://www.servingtogetherproject.org)

301-738-7176 (V)

1-855-738-7176 (Toll Free)

Monday through Friday, 9:00 a.m. to 4:30 p.m.

Peer navigators work to guide military, Veterans and their families through a sometimes complicated and fragmented system of resources and information in Montgomery County, MD. They also work to connect the Montgomery County community with Veteran events. You can view the event calendar on their website.

## WOMEN VETERANS/INCLUSION PROGRAM – MARYLAND DEPARTMENT OF VETERANS AFFAIRS (MDVA)

Roslyn Jones, Women Veterans/Inclusion Program Manager  
Outreach & Advocacy Program  
Maryland Department of Veterans Affairs  
16 Francis Street, 4<sup>th</sup> Floor  
Annapolis, MD 21401  
Email: [roslyn.jones1@maryland.gov](mailto:roslyn.jones1@maryland.gov)

410-260-3971 (Office)

443-223-2831 (Cell)

Charged with advocating for women Veterans and other traditionally underserved veteran populations, along with their families. Provide outreach and education on federal and state VA benefits earned through military service. Collaborate with the United States Department of Veterans Affairs, state and local governments, and the community to raise awareness of the needs of Maryland's women, minority, and other underserved Veteran populations.

Contact: Betsy Tolbert Luecking, Community Outreach Manager, Montgomery County Commission on Veterans Affairs  
240-777-1256, [betsy.luecking@montgomerycountymd.gov](mailto:betsy.luecking@montgomerycountymd.gov)

Updated December 15, 2022